



November 10, 2021

Dear Valued CHEF'S STORE Customer:

Our records indicate that you have an in-house charge account with legacy Smart Foodservice Warehouse Stores, an account previously managed by Smart & Final.

After a thorough review, we have decided to discontinue the in-house charge account program effective December 31, 2021. Account-holders may continue to use their account until December 31, 2021, under the regular 30-day terms to pay the balance in full.

CHEF'S STORE continues to accept many forms of payment including cash, credit card, business checks and Apple Pay. As a valued customer, you can continue to enjoy the same wholesale prices you have come to depend on for your fresh produce, meat, dairy, and other supplies in the variety and volume you need.

If you have questions about your account, please feel free to contact our credit department via email at creditcl@smartandfinal.com or by phone at 1-800-927-2295. Please press #1 at the prompt to leave a voicemail message, and a customer service representative will return your call within 48 hours.

We will continue to collect payments on existing account balances through early 2022 under the existing 30-day terms. Payments to your charge account can be made to the normal billing address.

CHEF'S STORE CREDIT DEPARTMENT

PO BOX 910948

Los Angeles CA 90091-0948

Thank you for being a valued customer and for your patience during this time.